**RAUSHAN KUMAR**

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**Developer [8+ Yrs.]**

Seeking a challenging and rewarding opportunity with an organization of repute which recognizes and utilizes my true potential while nurturing my analytical and technical skills.



**Professional Summary**



* An IT Professional with an exposure of **8+ years** of experience across various web applications using **Salesforce Commerce Cloud (SFCC)** specialized in **Salesforce** **Demandware technologies** and **Microsoft .NET technologies**
* **Around 3.5+ years of relevant experience** using **Salesforce Commerce Cloud (SFCC)** specialized in **Salesforce** **Demandware technologies**
* **Currently working on Salesforce Commerce Cloud platform for Development and Support Projects of Internationally known Brands**
* Accented with the latest trends and techniques of the field, having an inborn quantitative aptitude & determined to carve a successful and satisfying career in the industry.
* Understanding of all aspects governing operational activities and up to date knowledge of latest technological advancements, regulations/ guidelines, and statutory compliances in the industry**.**
* **Self-motivated, hardworking, and goal-oriented** with a high degree of flexibility, creativity, resourcefulness, commitment, and optimism.
* Good communication skills, verbal as well as written coupled with exceptional presentation skills with the ability to perform above expectations.
* An effective team player with exceptional planning and execution skills coupled with a systematic approach and quick adaptability.



**Professional EXPERIENCE [8+ Years]**



* **Working** as a **Consultant** at **HCL Technologies,** Since **Jan** **2021 to till now**
* Worked as an **IT Analyst** at **Tata Consultancy Services,** Since **May** **2018 to Jan 2021**
* Worked as a **Sr. Software Developer** at **Silver Touch Technologies** from **Jan** **2017 to May 2018**
* Worked as a **Sr. Software Developer** at **Velocis Systems Pvt. Ltd** from **June 2015 to Dec 2016**
* Worked as a Sr. Software Programmer at **Ozdocs India Pvt. Ltd** from **March 2014** to **Feb 2015**

**EDUCATIONAL SUMMARY**



* **MCA [2014]** - Guru Gobind Singh Indraprastha University (GGSIPU), New Delhi
* **BCA [2011]** - Magadh University, Bihar
* **12th [2007] -** B.S.E.B., Patna, Bihar
* **10th [2005] -** B.S.E.B., Patna, Bihar



**TEchnical Skills**



|  |  |
| --- | --- |
| Domain | E-Commerce, Life Science, e-Governance |
| Skill Set | **Salesforce Commerce Cloud:** **SFRA**, Demandware Scripts, ISML, Controllers, Job Framework, Service Framework, Page Designer, OCAPI, Business Manager etc.  **Microsoft .NET Technologies** |
| DBMS | SQL Server, Oracle PL/SQL, MS Access, PL/SQL Developer |
| Development Tools | **Eclipse, VS Code**, Microsoft Visual Studio |
| Version Control Tools | **GIT & Git Hub**, TFS, **Source Tree** |
| Others | SVN, WinScp, Putty, Microsoft Office |



**CUrrent Profile (january 2021 to TILL DATE)**



**Job Profile** : **Consultant**

**Company** : HCL Technologies

**Job Location :** Noida Sector - 126, Uttar Pradesh

**PROJECT SUMMARY**



**PROJECT #9**

Title : Under Armour

URL : <https://www.underarmour.com/>

Client : Under Armour

Domain : E-Commerce

Environment : SFRA, Demandware Script, Controllers and Pipelines, ISML, OCAPI

Company : HCL Technologies

Duration : Oct 2021 to till date (Development and Support)

Team size : 12

Role : Consultant

**Description:**

**Under Armour, Inc.** is an American sports equipment company that manufactures footwear, sports and casual apparel.

**Roles & Responsibilities:**

* Gathered and analyzed requirements from client
* Worked on various enhancement and new integration for multiple countries and regions of this brand
* Bug fixes / incidents reported by customers
* Worked on Job schedules, Code replication and Data replication and monitoring
* BM Configurations, BM Changes

**PROJECT #8**

Title : BLACK+DECKER

URL : <https://www.blackanddecker.com/>

Client : Black+Decker

Domain : E-Commerce

Environment : SFRA, Demandware Script, ISML, Page Designer, Controllers

Company : HCL Technologies

Duration : Jan 2021 to Sep 2021 (Development)

Team size : 10

Role : Consultant

**Description:**

**Black+Decker Inc.** is an American manufacturer of power tools, accessories, hardware, home improvement products, home appliances and fastening systems

**Roles & Responsibilities:**

* Gathered and analyzed requirements from client
* Worked on various enhancement and new integration
* Bug fixes / incidents reported by customers
* Worked on Page Designer
* Worked on Job schedules and monitoring
* BM Configurations and BM Changes

**PROJECT #7**

Title : Joseph Fashion

URL : [www.joseph-fashion.com](file:///D:\Inerview\Resume\www.joseph-fashion.com)

Client : Joseph

Domain : E-Commerce

Environment : Demandware Script, HTML, CSS, ISML, Controllers

Company : Tata Consultancy Services

Duration : Apr 2019 to Jan 2021 (Development and Support)

Team size : 8

Role : IT Analyst

**Description:**

Joseph is a luxurious fashion brand and retail chain that was established in London.

**Roles & Responsibilities:**

* Gathered and analyzed requirements from client
* Bug fixes / incidents reported by customers
* Worked on various enhancement
* Manual testing of development and fixes
* Site Monitoring
* BM Configurations and BM Changes

**PROJECT #6**

Title : Bohoo

URL : [www.boohoo.com](file:///D:\Inerview\Resume\www.boohoo.com)

Client : Bohoo

Domain : E-Commerce

Environment : Demandware Script, ISML, Controllers & Pipelines

Company : Tata Consultancy Services

Duration : May 2018 to Mar 2019 (Support)

Team size : 8

Role : IT Analyst

**Description:**

Boohoo Group is British online fashion retailer. It specializes in own brand fashion clothing, with over 36,000 products.

**Roles & Responsibilities:**

* Bug fixes / incidents reported by customers
* Gathered and analyzed requirements from client
* Worked on various enhancement
* Manual testing of development and fixes
* BM Configurations, BM Changes
* Site Monitoring

**PROJECT #5**

Title : Digital Payment Dashboard

URL : [https://digipay.gov.in/](https://digipay.gov.in/dashboard/default.aspx)

Client : NIC (National Informatics Centre)

Domain : E-Governance

Environment : Windows 7, C#, Asp.Net 4.0, WCF and SQL Server 2012, MS Power BI

Company : Silver Touch Technologies

Duration : Jan 2017 to May 2018 (Development)

Team size : 5

Role : Developer

**Description:**

India is on the cusp of a radical paradigm transition towards a digital economy. The rapid proliferation of mobile phones across the population, as well as the rise and spread of digital technologies, signals the need for a focused initiative by the Government for establishing a robust, secure and inclusive pan-India digital payments ecosystem, which can be accessed by all sections of the population.

In pursuance of this objective and monitor the progress on Digital Payments, Government has established the Digital Payments Dashboard.

**Roles & Responsibilities:**

* Automaton of capturing data from various sources (Banks, NPCI and RBI)
* Designing modules and reports for Dashboard
* Designing and maintaining of very database, optimizing its performance and make is on high availability
* Identified potential data issues and provided recommendations for resolution to ensure optimal performance
* Ensuring the robustness of the project with immediate changes as required by security audit team

**PROJECT #4**

Title : eTaal [Electronic Transaction Aggregation and Analysis Layer]

URL : <https://etaal.gov.in/>

Client : NIC (National Informatics Centre).

Domain : E-Governance

Environment : Windows 7, C#, Asp.Net 4.0, WCF and SQL Server 2012

Company : Velocis System Pvt Ltd

Duration : June 2015 to Dec 2016 (Development)

Team size : 6

Role : Sr. Software Developer

**Description:**

**eTaal** is a web portal for dissemination of e-Transaction statistics of Central and State level e-Governance Projects including Mission Mode Projects. It receives transaction statistics from web-based applications periodically on near real time basis.

**Roles & Responsibilities:**

* Automaton of capturing data from various central and state level agencies
* Involved in coding, development, implementation and manual testing of modules
* Developed Tables and Stored procedures to support data retrieval and Insert/Update For above Modules
* Generation of various reports as and when required
* Identified data issues and provided recommendations for resolution to ensure optimal performance
* Ensuring the robustness of the project with immediate changes as required by security audit team

**PROJECT #3**

Title : Duty Allocation

Client : NIC (National Informatics Centre)

Domain : Human Resources Management System (HRMS)

Environment : C#, ASP.NET MVC4, SQL Server, LINQ and Entity Framework

Company : Velocis System Pvt Ltd

Duration : June 2015 to Dec 2016 (Development and Support)

Team size : 4

Role : Developer

**Description:**

Duty Portal for NIC Data Centers is a software application especially designed to depute NIC personnel to take care of Data Centre activities, during non-working hours and holidays, to ensure safety of Data Centers in cases of unforeseen events like power failure, fire etc. Software application especially designed to assist in the complex task of organizing employee roster.

**Roles & Responsibilities:**

* Involved in analysis, design, and Development of user interface
* Communicate with management teams for conflict situation
* Involved in the design and implementation of Project
* Used Entity Framework for accessing data from the SQL Server 2012
* Involved in Maintenance of Documentation for Back up

**PROJECT #2**

Title : Ozdocs Automation

Client : Ozdocs Groups

Domain : Customer Relationship Management (CRM)

Environment : C#, Asp.Net, Win Form, SQL Server, Crystal Report

Duration : Mar 2014 to Feb 2015 (Development and Support)

Team size : 5

Role : Developer

**Description:**

**Ozdocs Automation** is a **CRM software** serving export Industry by excelling in the areas like Export Documentation and Automation, Enterprise Application Integration, Australian Customs Requirements for the exporters, Certificate of Origin and Free Trade Agreement Compliance etc.

**Roles & Responsibilities:**

* Gathering Requirements, analyzing the requirements along with modules
* Involved in coding, development, implementation and manual testing of modules
* Developed Tables and Stored procedures to support data retrieval and Insert/Update For above Modules
* Involved in designing and developing customized reports
* Identified data issues and provided recommendations for resolution to ensure optimal performance

**PROJECT #1**

Title : Ozdocs Services and Supports

Client : Ozdocs International Pvt. Ltd.

Environment : C#, ASP.NET, SQL Server, Crystal Report

Duration : Mar 2014 to Feb 2015 (Development and Support)

Team size : 5

Role : Developer

**Description:**

**Ozdocs Services** is a web-based application basically maintains a number information of services and their clients availing their customized services. It basically includes Ozdocs Tracking Services, Ozdocs Web-based Contingency Services and many others.

**Roles & Responsibilities:**

* Involved in Design and Development of user interface for new modules
* Worked with Web forms and Crystal Reports
* Co-ordinate with my team members to complete the project on time
* Involved in Maintenance of Documentation for Back up



**Date of Birth :** 04 January 1991.

**Languages Known :** English and Hindi

**Declaration :** I hereby declare that the above information is correct to the best of my

knowledge.

**DATE: 15th May 2022**

**PLACE: Noida (RAUSHAN KUMAR)**